



Miscellaneous Charging Statement

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Introduction

This statement is published by Energy Assets Networks to notify electricity suppliers, generators and other interested parties of our transactional charges. These charges are primarily for activities undertaken by us as a Licensed electricity distribution network operator to support the competitive electricity supply market.

The charges listed in this statement will be billed by us to the appropriate party for any service requested/provided.

All charges in this statement are shown exclusive of VAT. Invoices will include VAT at the applicable rate.

To request any of the services described in this statement please call us on 0333 666 2008 or email ControlRoomEAN@EnergyAssets.co.uk

Charges for Energisation, De-Energisation & Re-Energisation

The following charges apply where the relevant service is required of Energy Assets Networks or our agent rather than the Supplier's own Meter Operator. These charges are based on the energisation, de-energisation and re-energisation being undertaken at the service cut-out/meter position. Other methods of de-energisation, re-energisation (e.g. service cable joint), or any work associated with a connection at Extra High Voltage will be individually quoted.

Each visit made to a premise to carry out an energisation, de-energisation, re-energisation or associated with connections to a Protective Multiple Earthing terminal, will be charged as follows (except where a single visit for connection and energisation of a new supply is required, no charge will be made).

Indicative charges for these services are shown in the tables below. The relevant charge is applicable even when the visit to the premises does not result in energisation, re-energisation or de-energisation.

Activity	Normal Appointment	Short Notice Appointment	*Out of Hours Appt
De-energise a connection	£1500	£1700	£1800
Energise or Re-energise a Connection	£1500	£1700	£1800
Abortive Visit	£1500	£1700	£1800

*Normal working hours are 08:00 - 17:00 Monday to Friday excluding bank holidays.

To change the energisation status of a connection we require a minimum of 15 working days' notice for a Low Voltage connection or a minimum of 25 working days' notice for a High Voltage or Extra High Voltage connection, or such other period as may be specified in any agreement with us to that effect.

Charges for Disconnection of Supplies

Charges will be individually assessed in all cases.

Service Termination Issues

When a defect with our service termination equipment at any premises is reported to us, we will normally rectify the defect free of charge unless one (or more) of the following criteria applies:

- we are requested to carry out the work outside of normal working hours and it is not an emergency situation;
- a defect is reported and no fault is found;
- a defect has been reported under the wrong fault category;
- replacement of our service cut-out is requested and it is not in an unsafe condition and can be operated by suitably trained and equipped personnel;
- a defect is within six months of a meter change or installation and, in our reasonable opinion, was caused by the change or installation.

Indicative charges are shown in the tables below. The relevant charge is applicable even when the visit does not result in the works being carried out. Please note that more than one charge may apply, depending on the extent and nature of the works required and when they are carried out.

Activity	Normal Appointment	*Out of Hours Appt
No fault found	£1500	£1800
Out of hours call for non-emergency		£1800
Fault reported under the wrong category	£1500	£1800
Defects caused by meter change or installation	Charges individually assessed	
Replacement of Cut-Out	Charges individually assessed	

Estimation of Half Hourly (HH) Consumption Values for HH MPANs

Where a connection point is energised in MPAS (or deemed to be energised following EAN's investigations), and the consumption values for settlement dates concerned have not been received from the Supplier's appointed Data Collector (in accordance with the BSC), or in a file format as defined in EAN's DUoS Charging Statement, EAN will estimate the HH consumption values and charge in accordance with DCUSA Clause

44.3. EAN, at its own discretion, may also add a transactional charge of £50.00 which will be levied for each MPAN for each settlement period where estimation is required.

Charges for Revenue Protection Services

EAN does not offer Revenue Protection Service (RPS). Therefore users/suppliers are advised to make their own arrangements for this service.

If a Supplier requires EAN's assistance with RPS, the services provided by us may vary depending on the individual circumstances. Our charges associated with each Revenue Protection case will therefore be assessed on a time and materials basis.